



# **Automotive and Marine Electrical**

Ezijobz SME is designed to cover the complete business activities in the Automotive and Marine Electrical Services environment. Some of the activities in this environment are

- Repair and rebuild of starters and alternators
- · Battery sales, repair, charging, testing
- Car and Boat security
- Car audio Electric windows / sun roof
- Electronic ignition, suspension, transmissions
- Marine electronics
- Trailer plugs
- Air conditioning
- Central locking
- Wiring repairs

Ezijobz Software has a team of industry and computer experts who are dedicated to providing fully functional operational software for the Automotive and Marine Electrical Services Industry. In achieving this we have focused on

- Providing a very comprehensive and integrated solution that addresses the Operational needs of the business
- Using the latest technology to ensure that the end user benefits from its flexibility and ease of use
- Commanding a price tag that is unparalleled in today's marketplace.
- In addition, our vision for the future will ensure that the very latest technologies and methodologies will be used to reflect and improve the way your Business is run.

## **Specific features for Automotive and Marine Electrical Services**

User defined Job Types such as

- Insurance
- Private
- Repair/Refurbishment
- etc

Ability to set up detailed Job Templates for

- Compliance Plate Certified (CPC) checks
- Boat builders Standards (BBS) checks
- etc

Import Supplier Catalogues

- Flexible Supplier Catalogue Import
- Unlimited Catalogues covered
- Drag and Drop Catalogue Items to a Job

Warranty and Insurance Work covering

- Work authorization requests
- Special Pricing for Warranty and/or Insurance Work
- Set up standard Warranty Job Tasks

Quoting to include

- Detailed Insurance Quotes
- Quick and/or Detailed quotes for private Jobs
- Different Quote print styles

### Jobs to include

- Job Sheets
- Subcontract, outwork
- Variable Labor Rates relative to Quote type
- Job Cost and profitability reporting

#### Invoices to include

- Segregated Invoices to several Customers from one Job
- Percentage based or Actual Cost based Invoicing

### Service & Maintenance functionality covering

- Automatic Service Events scheduling
- Customer reminder letters

#### Counter Sales covering

- Trade and/or general public pricing
- · 'Account' or Cash Sales.
- 'Hold and retain' order option

### Flexible Inventory allows you to

- Have industry specific characteristics such as Color/Trim
- Have other business specific characteristics (Radio Code, etc)
- Track Inventory by dimension (Length, Width, Depth, etc)
- Track and segregate Inventory by Lot or Batch Number
- Track and segregate Inventory by Serial Number
- Stock Inventory by multiple Units of Measure per Item
- Sell Inventory by multiple pack Sizes per Item

### Product and Job Configurator

- Multi-Level, Advanced, Rules-based Job or Product Configurator.
- Create a complex Job or product BOM structure from simple Questions and Answers
- Multi-level rules for complex selection criteria
- Multi-level complex formulas to support rules and component usage calculations.
- Configured dimension, cutting lengths, or tracking attribute to appear on documents
- Facility to populate an associated CAD Drawing with dimensions, etc.
- Automatically creates Quote, Sales Order and/or Manufacturing order

### Customer Service and Knowledge Base

- Enterprise Information System processing with extensive inquiries
- Customer Call Management and Service Center
- · FAQ database for Call Management enquiries
- Knowledge Base integrated with Call Management

### Company Standards & Documents

- Maintain company standards such as Health & Safety, ISO9000, etc
- Maintain Work procedures in word and/or Graphical workflow formats, etc
- Maintain Drawings Library, General Notice Board
- Can contain documents, Graphs, drawings, pictures, movies, etc
- Security restriction access to all areas of Company Standards and Documents

### Statistics and Key Performance Indicators

- User definable Statistics and KPIs in all functional areas
- Optional Statistics and KPIs refreshed in realtime
- Optionally Transmit KPI results to external mobiles

Security restriction access to all areas of Statistics and KPIs

#### **Drawing Editor**

- Importing and exporting of standard image formats
- Creation of Detail/Assembly drawings and Electrical/Networking diagrams
- Superimpose schematics on photographs or map images
- Multiple layers support (layer can be editable, readable and hidden)
- Object grouping and object alignment, mirroring, rotating, angled text, gradient fill.
- Objects can be copied, duplicated, moved, cut or copied to clipboard
- Image zooming and printing.
- Drawings or Graphics can be printed on, Quotes and Job Sheets.
- Drawings/Graphics linked to Customers, Suppliers, Items, Assets, and Descriptors.

#### Flexible Report Builder

- Amend all standard reports and documents to conform to Company Standards
- Create new document or reports

#### Screen Editor

- Amend all screens (Hide fields, etc) to be User specific
- Amend screen content to reflect industry specific terminology

### Ezijobz SME covers the following Business functions

- Multi-User / Multi-Company with built-in email & Web facilities
- Extensive Help & Tutorials
- Catalogue and Basic files Import Wizard
- Full Customer Details with multiple contacts and parent Billing
- Enterprise Information System (EIS) management
- Counter Sales covering Account & Cash sales with extensive pricing matrix
- Order entry with optional Picking and Dispatch process
- Full Job Tracking and Costing with Drag & Drop Graphical Scheduler
- Fixed or Cost-Plus Jobs with detailed Labor / Material usage recording
- User defined formulas for auto usage calculations
- Spare Parts & Inventory with valuations at Fixed / Average / Last Cost
- Multi-Location Inventory including remote (or Van) stock replenishment
- Flexible Inventory covering Dimensional & Pack Size variables. Lot & Serial Control
- Materials Planning using Forecast and Actual Demands
- Loan and/or Consignment Stock control
- Illustrated or List Parts Catalogue(s) production
- Auto and Manually generated Purchase Orders plus Receiving and 3-way matching
- Sub-Contract Orders supported
- Customer or own Asset Maintenance with Predictive/Reactive Service scheduling
- Detailed Miscellaneous Income and Expense recording and analysis
- Multiple 'Business Health' displays and reports with Spreadsheet Integration
- Multiple Tax rates with Business Activity reporting
- Multiple Bank Accounts with statement matching plus Cashbook facilities
- Link to Ezijobz SME's or 3<sup>rd</sup> party General Ledger
- Extensive Drag-and-drop Analysis using simple but advanced techniques.
- Follow-up notes with follow-up dates and person responsible
- Knowledge Base processing with flexible inquiry facilities
- Integrated multi-layer Drawing system
- Flexible Report Builder
- Company Standards and procedures management