Antiques and Secondhand Goods

Ezijobz SME is designed to cover the complete business activities for the Antique and Second Hand Goods Industry; these include

- Auctioneers
- Pre-Loved-Goods Shops
- Art and Antiques

Ezijobz Software has a team of industry and computer experts who are dedicated to providing fully functional operational software for the Antique and Second Hand Goods Industry. In achieving this we have focused on

- Providing a very comprehensive and integrated solution that addresses the Operational needs of the business
- Using the latest technology to ensure that the end user benefits from its flexibility and ease of use
- Commanding a price tag that is unparalleled in today's marketplace.
- In addition, our vision for the future will ensure that the very latest technologies and methodologies will be used to reflect and improve the way your Business is run.

Antiques and Second Hand Goods Features

Sales
- Sales to Cash or Account Customers
- Counter Sales function with Barcode reader and Receipt production
- Customer Discount Matrix
- Optional Picking and Despatching process
- Picking by characteristic of same Model

Product Catalogue
- Illustrated Product Catalogue
- Distribute to Customer via Web option

Flexible Inventory allows you to
- Have industry specific characteristics such as Year of Manufacture, Source, etc
- Have other product specific characteristics (Condition, Author, etc)
- Track and segregate Inventory by Lot or Batch Number
- Track and segregate Inventory by Serial Number
- Stock an Inventory Item by multiple Units of Measure

Warranty Control
- Warranty Claim processing

Customer Service
- Customer Call Management and Service Centre

Customer Service and Knowledge Base

- Customer database with contact details
- Broadcast email facilities to Customers
- Enterprise Information System processing with extensive inquiries
- Customer Call Management and Service Center
- FAQ database for Call Management enquiries
- Knowledge Base integrated with Call Management

Company Standards & Documents
- Maintain company standards such as Health & Safety, ISO9000, etc
- Maintain Work procedures in word and/or Graphical workflow formats, etc
- Maintain Drawings Library, General Notice Board
- Can contain documents, Graphs, drawings, pictures, movies, etc
- Security restriction access to all areas of Company Standards and Documents

Statistics and Key Performance Indicators
- User definable Statistics and KPIs in all functional areas
- Optional Statistics and KPIs refreshed in realtime
- Optionally Transmit KPI results to external mobiles
- Security restriction access to all areas of Statistics and KPIs

Flexible Report Builder
- Amend all standard reports and documents to conform to Company Standards
- Create new document or reports

Screen Editor
- Amend all screens (Hide fields, etc) to be User specific
- Amend screen content to reflect industry specific terminology

Ezijobz SME covers the following Business functions

- Multi-User / Multi-Company with built-in email & Web facilities
- Extensive Help & Tutorials
- Catalogue and Basic files Import Wizard
- Full Customer Details with multiple contacts and parent Billing
- Enterprise Information System (EIS) management
- Counter Sales covering Account & Cash sales with extensive pricing matrix
- Order entry with optional Picking and Dispatch process
- Full Job Tracking and Costing with Drag & Drop Graphical Scheduler
- Fixed or Cost-Plus Jobs with detailed Labor / Material usage recording
- User defined formulas for auto usage calculations
- Spare Parts & Inventory with valuations at Fixed / Average / Last Cost
- Multi-Location Inventory including remote (or Van) stock replenishment
- Flexible Inventory covering Dimensional & Pack Size variables, Lot & Serial Control
- Materials Planning using Forecast and Actual Demands
- Loan and/or Consignment Stock control
- Illustrated or List Parts Catalogue(s) production
- Auto and Manually generated Purchase Orders plus Receiving and 3-way matching
- Sub-Contract Orders supported
- Customer or own Asset Maintenance with Predictive/Reactive Service scheduling
- Detailed Miscellaneous Income and Expense recording and analysis
- Multiple 'Business Health' displays and reports with Spreadsheet Integration
- Multiple Tax rates with Business Activity reporting

- Multiple Bank Accounts with statement matching plus Cashbook facilities
- Link to Ezijobz SME's or 3rd party General Ledger
- Extensive Drag-and-drop Analysis using simple but advanced techniques.
- Follow-up notes with follow-up dates and person responsible
- Knowledge Base processing with flexible inquiry facilities
- Integrated multi-layer Drawing system
- Flexible Report Builder
- Company Standards and procedures management